

IT Network Support

We are a fast-growing company in search of a high energy IT Network Support Technician. Primary functions include managing installations and repairs of local and remote computer systems.

Responsibilities:

- The ideal candidate will have excellent verbal and written communication skills
- Be self-motivated and able to work independently, and be organized and flexible
- Troubleshooting network and PCs issues
- Maintaining and supporting hardware including peripheral for local and remote devices
- Scheduling upgrades and maintenance without interrupting business workflow
- Providing technical direction and giving training to coworkers about network systems
- Working with vendors to source needed equipment for the networks and systems
- Network System testing and validation/quality assurance
- Coordinating with external vendors on larger networking projects
- Analyzing computer systems to recommend and plan upgrades or new software projects

Qualification:

- 2-3 years of hand-on experience with desktop/network management and support
- Working knowledge of Windows operating systems.
- Excellent problem-solving and critical thinking skills
- Efficient troubleshooting abilities
- Ability to prioritize projects
- Good research skills and attention to detail
- Great customer service and interpersonal skills
- Knowledge of NetSuite a plus
- Proficiency in Microsoft Office/Office 365 required
- Working knowledge of Azure hosting a plus