

iWaste Support Representative

We are a fast-growing company in search of a high energy iWaste Support Representative for our cutting edge iWaste monitoring technology. Primary functions include reviewing the iWaste system to determine accuracy of data and scheduling of services based off the data. Weekend work will be a requirement on a rotational basis. Other duties as assigned.

Responsibilities include:

- In person, phone, and email support for users of the iWaste monitoring technology.
- Scheduling of services based off iWaste monitors.
- Identify monitors that are not functioning properly.

Qualification:

- Strong customer service skills.
- Proficiency in Microsoft Office/Office 365 required
- Excellent communication skills – written and verbal
- Ability to prioritize projects and strong problem-solving skills
- Good research skills and attention to detail
- Familiarity with database systems and web-based systems a plus